



Blue Voice Web

How to use the app

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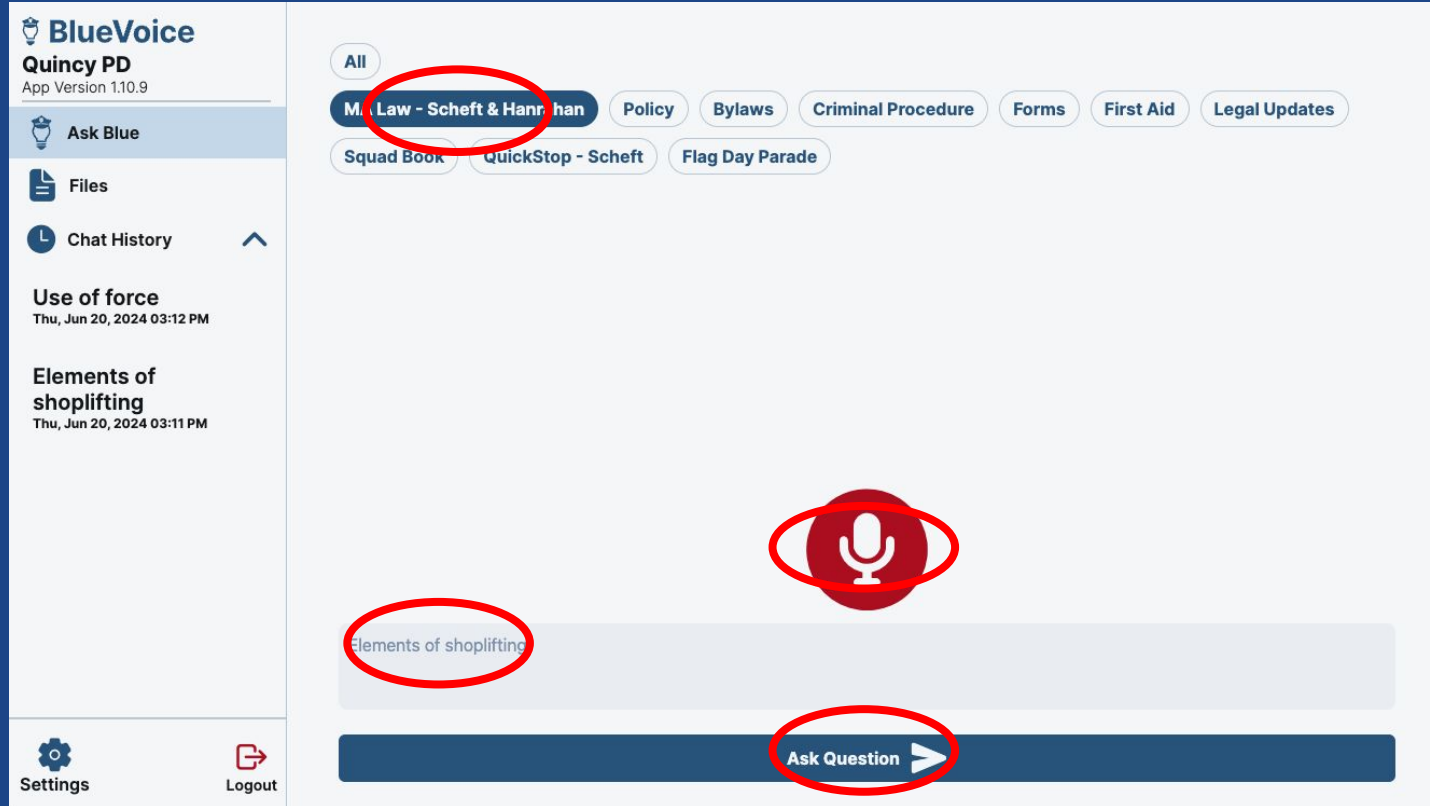
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How to ask good questions

- The best questions are direct & to the point; I.e, how you'd ask a busy supervisor.
- There's no need for unnecessary information such as "I am in Quincy; This is Officer Smith."
- There is no need for extraneous words such as "Please, Can you, Do you think" etc.
- This is AI and interprets your question to deliver information in exact quotes that most closely align with what it thinks you are looking for.
- The technology won't get information wrong, but it could misunderstand your question. The solution to this is to ask good questions.

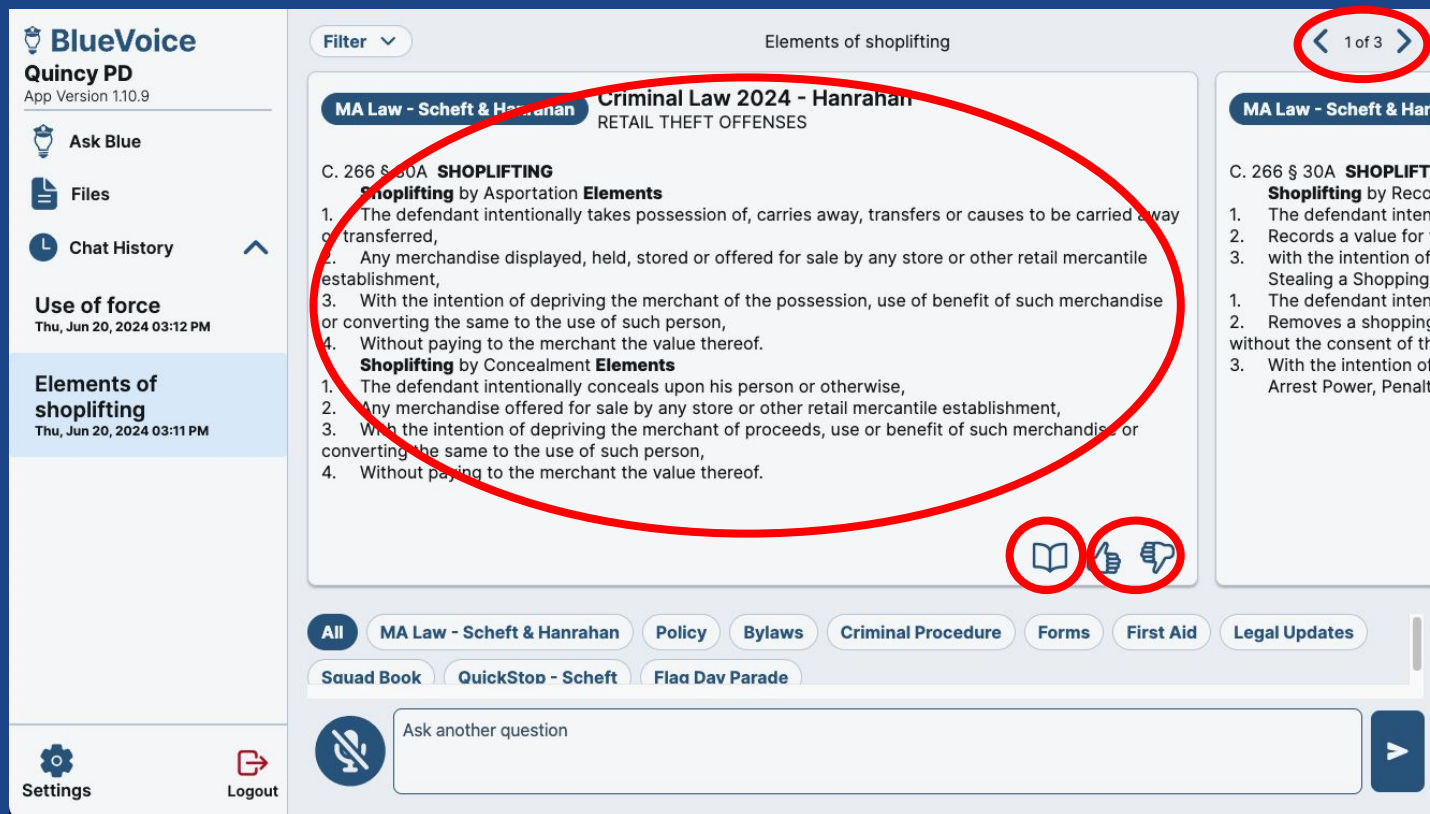
Bad question	Better Question	Category
Shoplifting?	<i>Elements of shoplifting</i>	MA Law – Scheft & Hanrahan
Can I please have the criteria to meet before I section 12 someone?	<i>Factors for involuntary commitment</i>	Criminal Procedure (Scheft & Hanrahan)
How do if I know if I should treat for heat stroke or heat exhaustion?	<i>Heat Stroke vs Heat exhaustion</i>	First Aid
Receiving	<i>Receiving stolen Property</i>	MA Law Scheft/Hanrahan

Asking Questions



1. Select categories to filter results.
2. **Via Text:** Type in your question and hit “Ask Question.”
3. **Via Mic:** Tap the microphone and say your question. Wait for the text to appear before tapping “Ask Question”.

Viewing Results



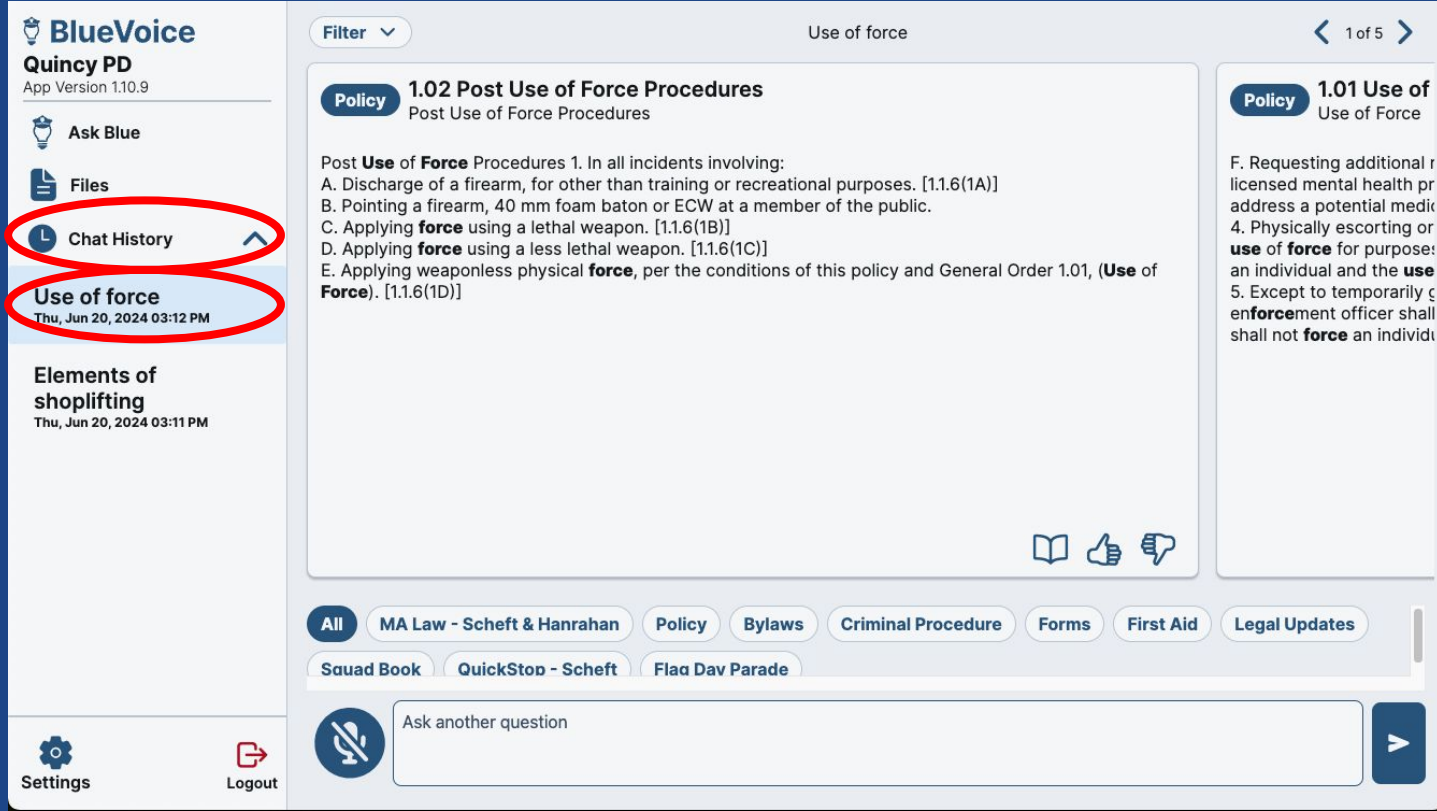
1. Swipe through results. Tap the card or book icon to open the PDF.
2. The PDF opens to the relevant section highlighted. You can turn and zoom horizontally.
3. Anonymously rate answers to improve the algorithm.

Scheft/Hanrahan Switch

The screenshot shows the BlueVoice app interface. On the left is a sidebar with navigation options: 'Ask Blue', 'Files', 'Chat History', 'Use of force', and 'Elements of shoplifting'. The main content area displays search results for 'Elements of shoplifting'. A 'Filter' button is circled in red at the top left of the results area. The results are organized into two columns, each with a header 'MA Law - Scheft & Hanrahan'. The first column lists 'C. 266 § 30A SHOPLIFTING' with sub-sections for 'Shoplifting by Asportation Elements' and 'Shoplifting by Concealment Elements', each followed by a numbered list of four items. The second column shows a similar structure for 'Shoplifting by Reco'.

1. Tap the “Filter” button.
2. Select Scheft or Hanrahan.
3. Results automatically switch to new author.

The screenshot shows a filter menu overlay. It has two sections: 'Categories' and 'Authors'. Under 'Categories', there are two buttons: 'All' and 'MA Law - Scheft & Hanrahan'. Under 'Authors', there are two buttons: 'John Scheft' and 'Justin Hanrahan'. The 'John Scheft' button is circled in red.



History

1. Underneath the “Chat History” icon you can see previous questions.
2. Select a previous question thread.
3. History is cleared every 24 hours and questions are anonymized.

File Viewer

1. Tap the “Files” icon to see all Files uploaded to Blue by category.
2. Search for a particular filename. Tap “View” to open the file.
3. Open the particular file and view. If it is a form, you can fill it out as well.

BlueVoice
Quincy PD
App Version 1.10.9

Ask Blue

Files

Chat History

Use of force
Thu, Jun 20, 2024 03:12 PM

Elements of shoplifting
Thu, Jun 20, 2024 03:11 PM

Settings Logout

Documents

Preview	Name	Category	Pages	Uploaded At
View	<input type="text" value="elder"/>	<input type="text" value="Search..."/>		
View	Elder Abuse Mandated Reporter Form	Forms	3	Thu, Apr 4, 2024 12:13 AM
View	MASS Elder-Abuse-Mandated-Reporter-Form_Fill in_0	Forms	3	Wed, Jun 12, 2024 12:54 PM
View	MASS Elder-Abuse-Mandated-Reporter-Form	Forms	3	Wed, Jun 12, 2024 12:54 PM

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Settings

1. Tap the “Settings” icon to see user settings.
2. Adjust author preferences and night/dark mode.
3. Change your password and leave anonymous feedback.

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Ask Blue
Files
Chat History
Use of force
Thu, Jun 20, 2024 03:12 PM
Elements of shoplifting
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Preferences:
App Theme:
Default Author: Justin Hanrahan
Reset Password
App Feedback
Web Only: Admin Panel

User Info:
Role: admin
Email: [Redacted]
First Name: [Redacted]
Last Name: [Redacted]

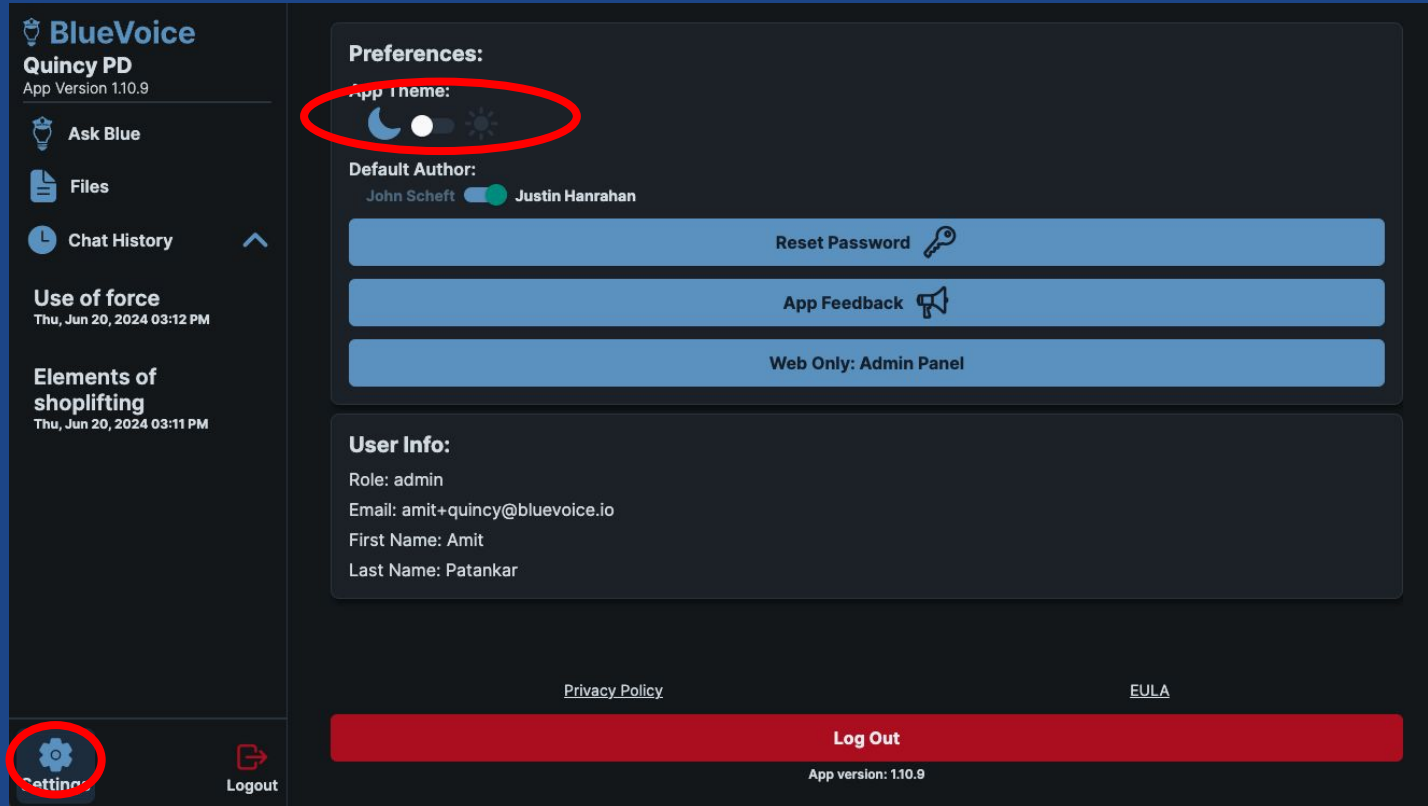
[Privacy Policy](#) [EULA](#)

Log Out
App version: 1.10.9

Settings

Light / Dark Mode

1. Tap the “Settings” icon to see user settings.
2. Tap the “App Theme” button.
3. Toggle between light and dark mode.



Troubleshooting and Information

1. If you're having issues, please refresh your browser and restart your computer. If you're still encountering issues, please email amit@bluevoice.io for assistance.