

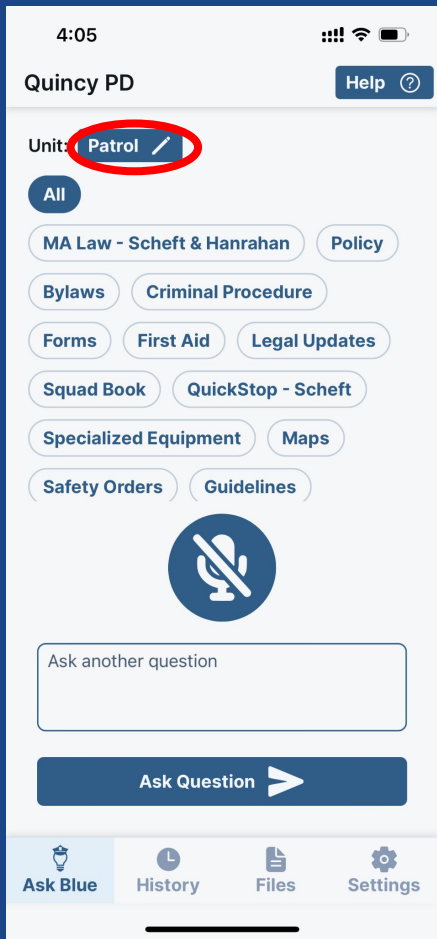


# Blue Voice Mobile

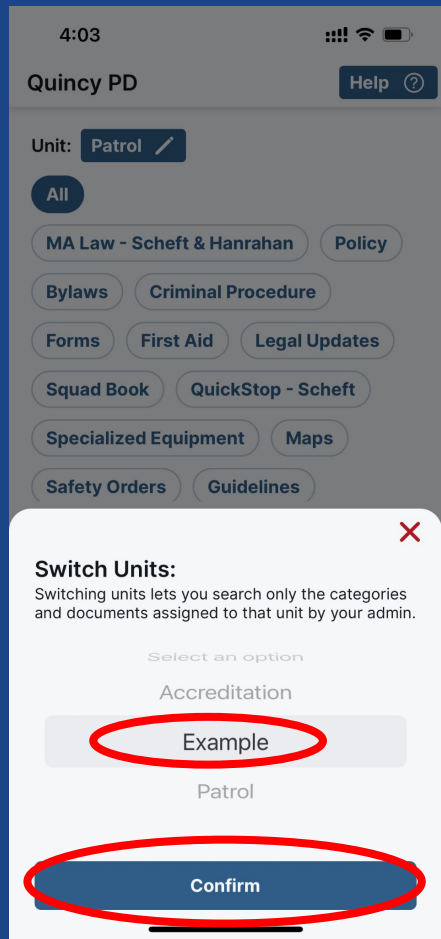
How to use the app

# Table of Contents

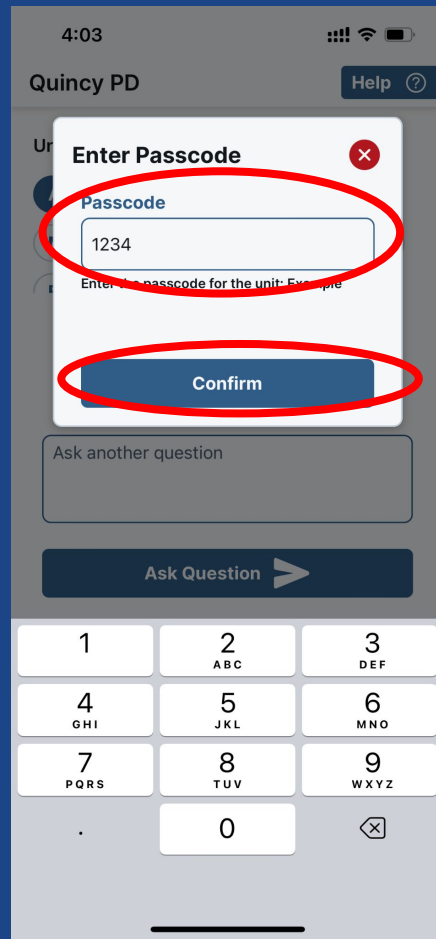
<b>Title:</b>	<b>Page:</b>
<b>Selecting Units</b>	<b>3</b>
<b>Asking Questions</b>	<b>4</b>
<b>Viewing Results</b>	<b>5</b>
<b>How to ask good questions</b>	<b>6</b>
<b>Scheft/Hanrahan Switch</b>	<b>8</b>
<b>History</b>	<b>9</b>
<b>File Viewer</b>	<b>10</b>
<b>Settings</b>	<b>11</b>
<b>Light / Dark Mode</b>	<b>12</b>
<b>Troubleshooting</b>	<b>13</b>



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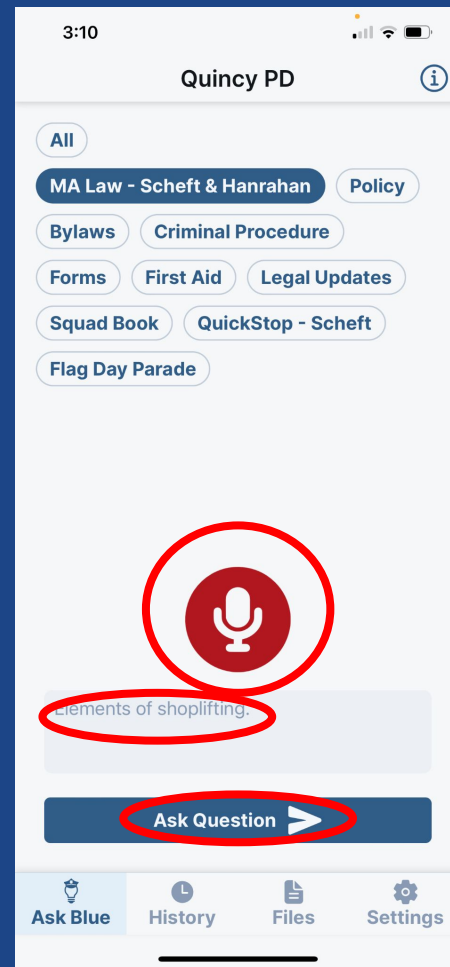
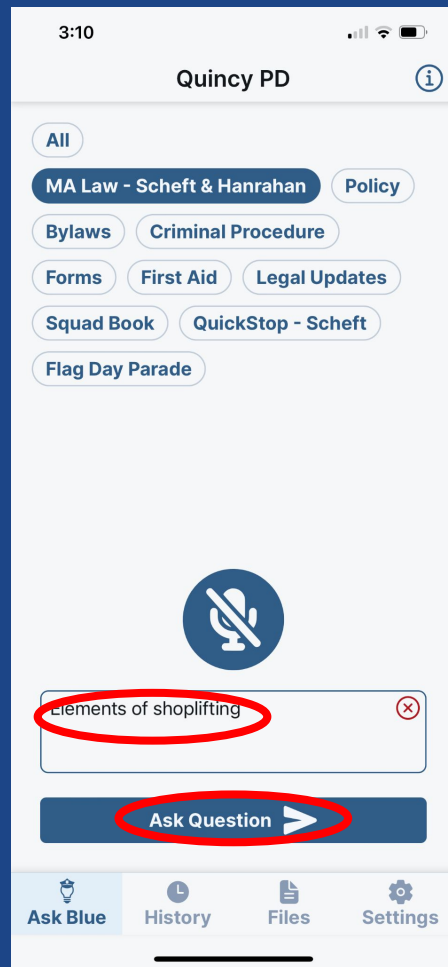
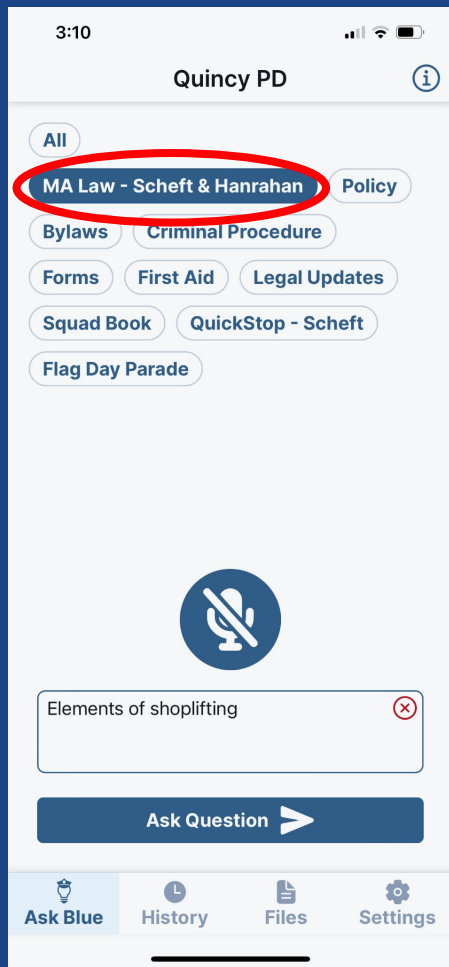
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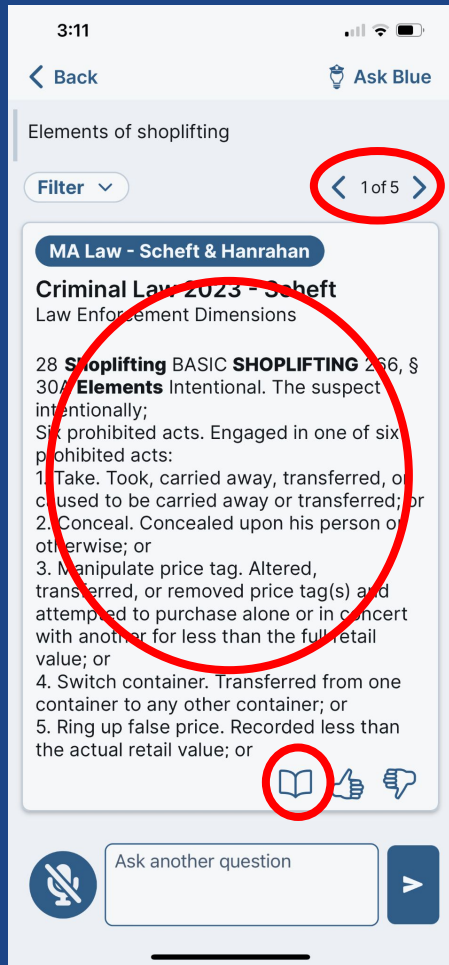
## Selecting Units

1. Click on the existing Unit in the “Ask Blue” tab.
2. Scroll to select the Unit that you want to enter, and press “Confirm”.
3. If it is password protected, enter the passcode, and press “Confirm”.

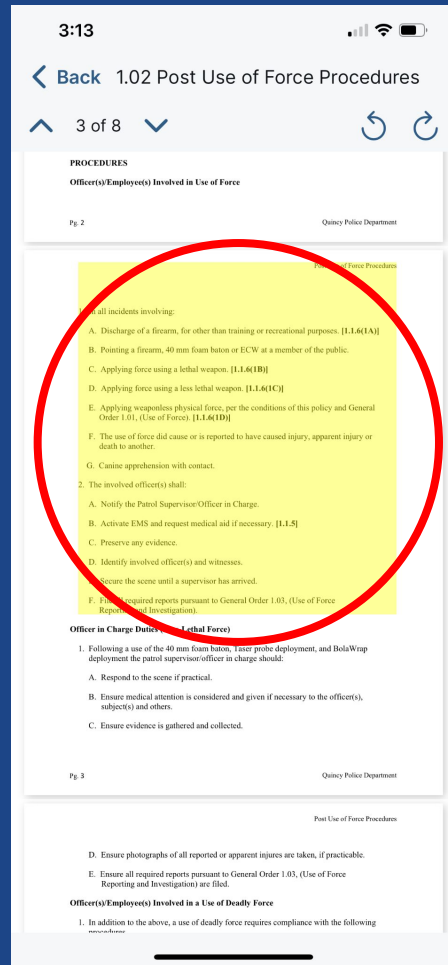


## Asking Questions

1. Select categories to filter results.
2. **Via Text:** Type in your question and hit "Ask Question."
3. **Via Mic:** Tap the microphone and say your question. Wait for the text to appear before tapping "Ask Question".



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## Viewing Results

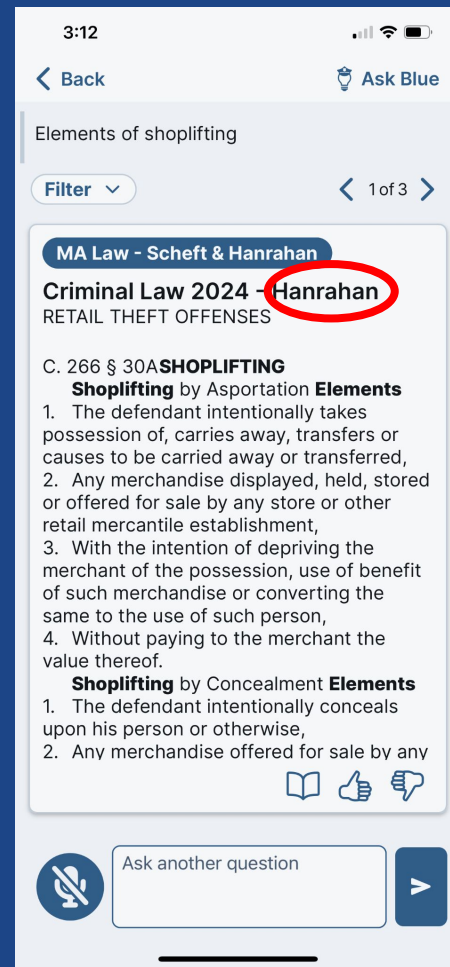
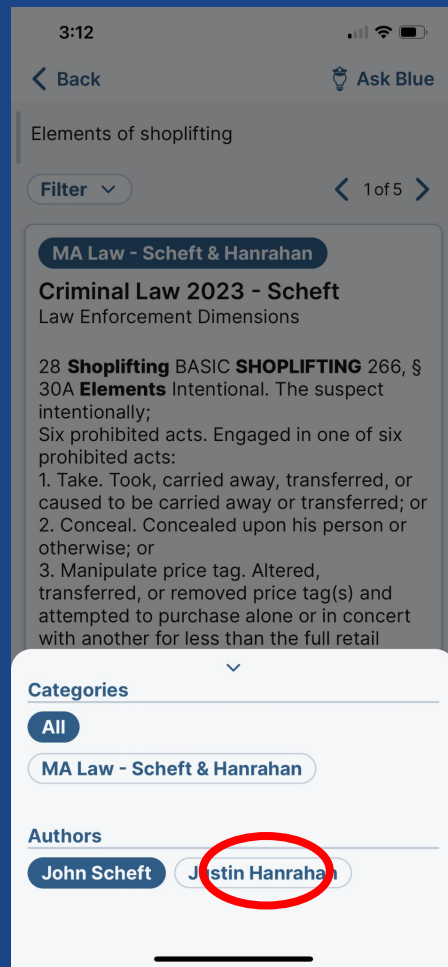
1. Swipe through results. Tap the card or book icon to open the PDF.
2. The PDF opens to the relevant section highlighted. You can turn and zoom horizontally.
3. Anonymously rate answers to improve the algorithm.

# How to ask good questions

- The best questions are direct & to the point; like how you'd ask a busy supervisor.
- Do not add unnecessary information such as “in Massachusetts”, “This is Officer John”, or “in Quincy”. It knows your job and department.
- Do not use extraneous words such as “Please, Can you, What is” etc.
- Blue's AI interprets your question to deliver information in exact quotes that most closely align with what it thinks you are looking for.

## How to ask good questions

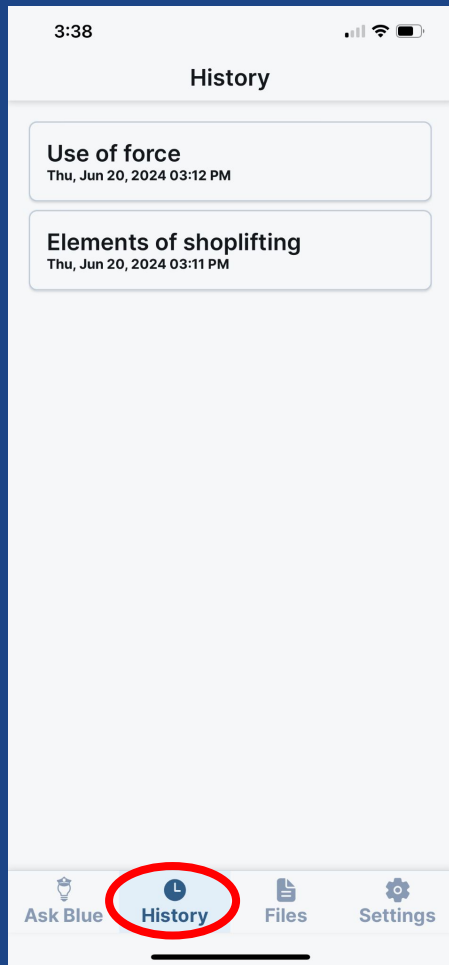
<b>Bad question</b>	<b>Better Question</b>	<b>Category</b>
Shoplifting?	<i>Elements of shoplifting</i>	MA Law – Scheft & Hanrahan
Can I please have the criteria to meet before I section 12 someone?	<i>Factors for involuntary commitment</i>	Criminal Procedure (Scheft & Hanrahan)
How do if I know if I should treat for heat stroke or heat exhaustion?	<i>Heat Stroke vs Heat exhaustion</i>	First Aid
Receiving	<i>Receiving stolen Property</i>	MA Law Scheft/Hanrahan



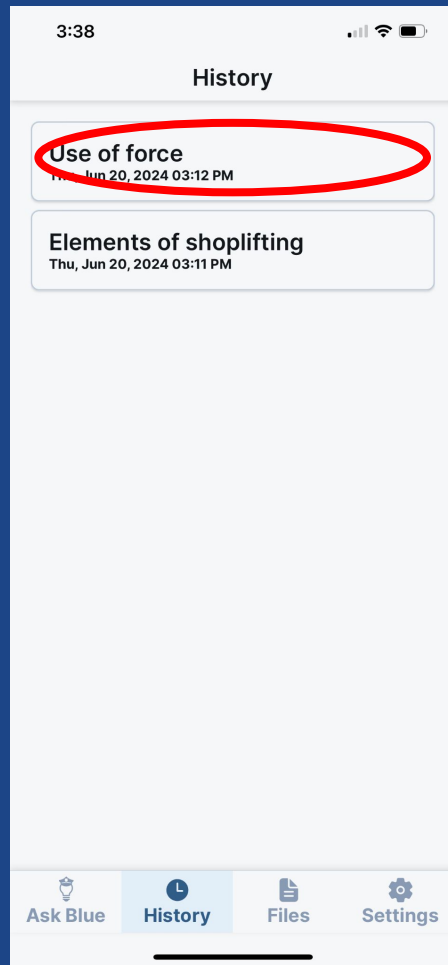
## Scheft/Hanrahan Switch

1. Tap the “Filter” button.
2. Select Scheft or Hanrahan.
3. Results automatically switch to new author.





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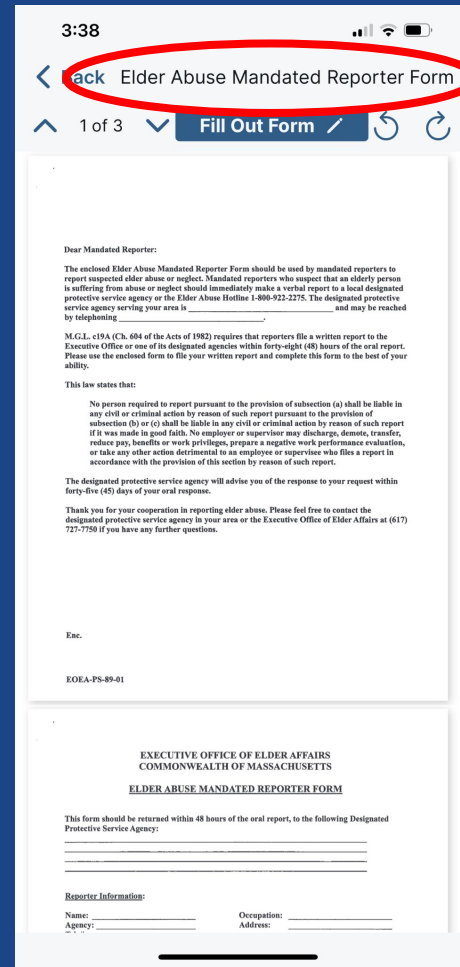
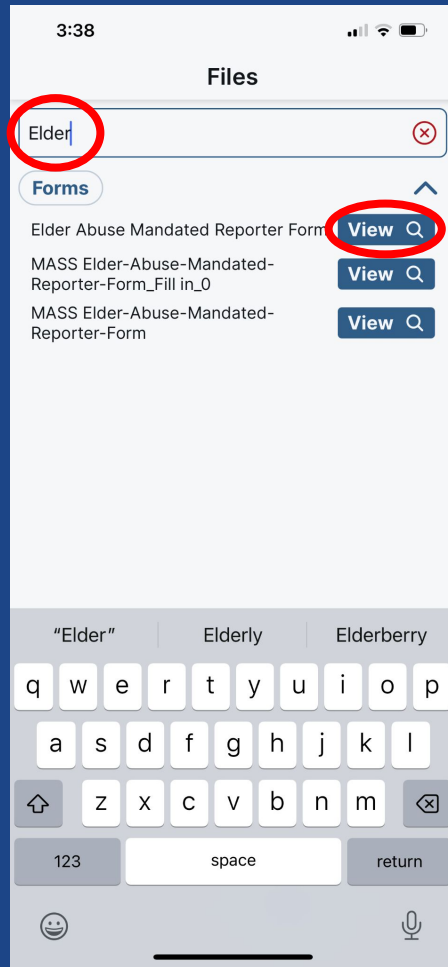
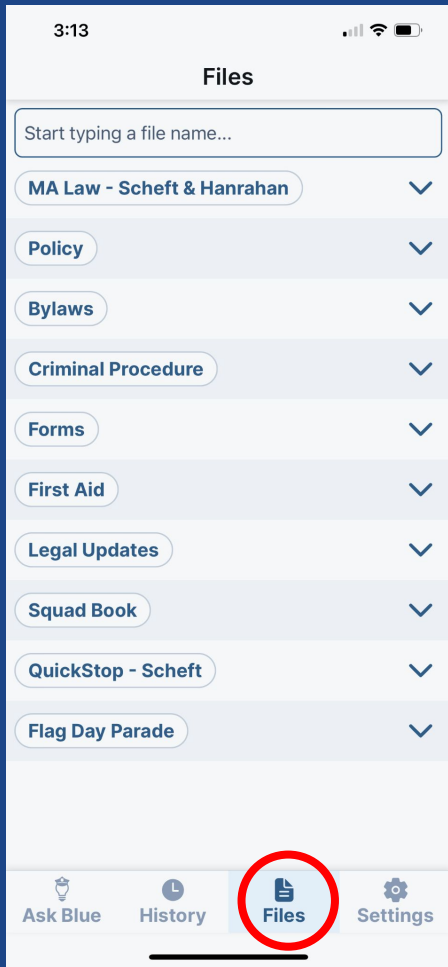
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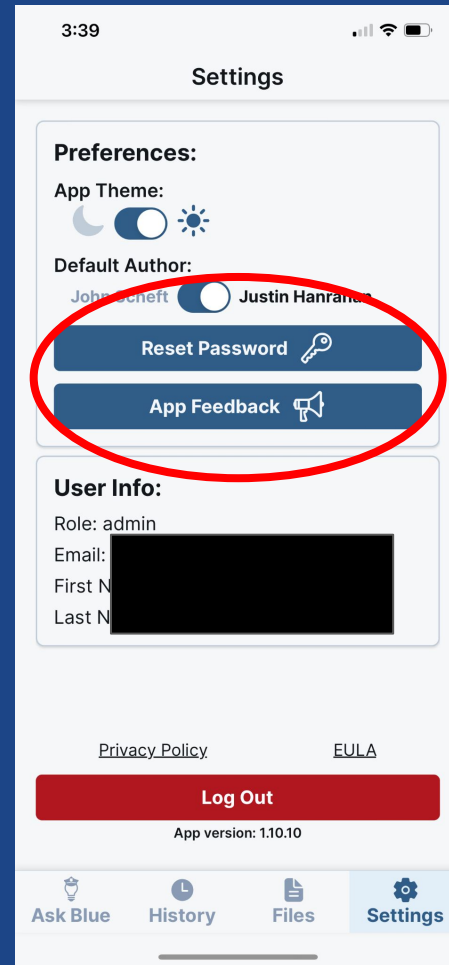
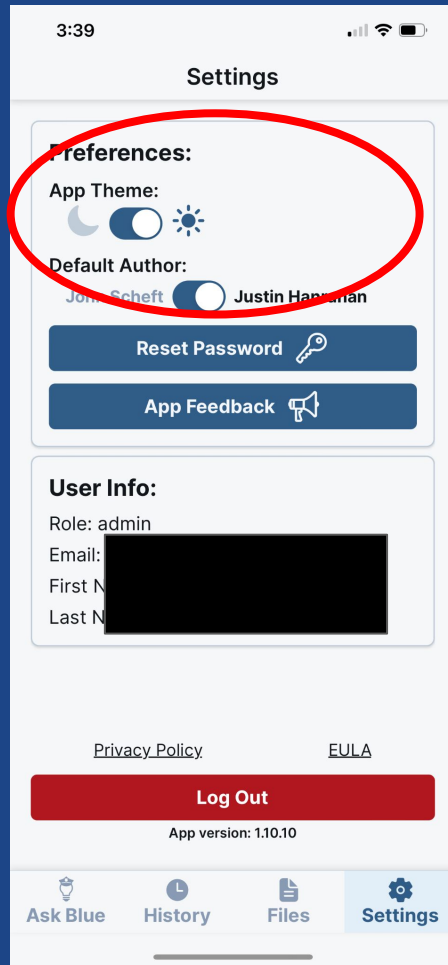
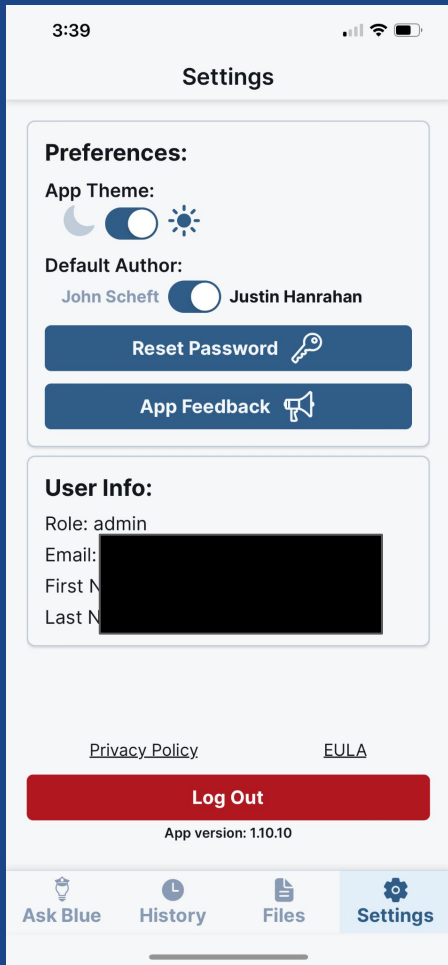
# History

1. Tap the “History” icon to see previous questions.
2. Select a previous question thread.
3. History is cleared every 24 hours and questions are anonymized.



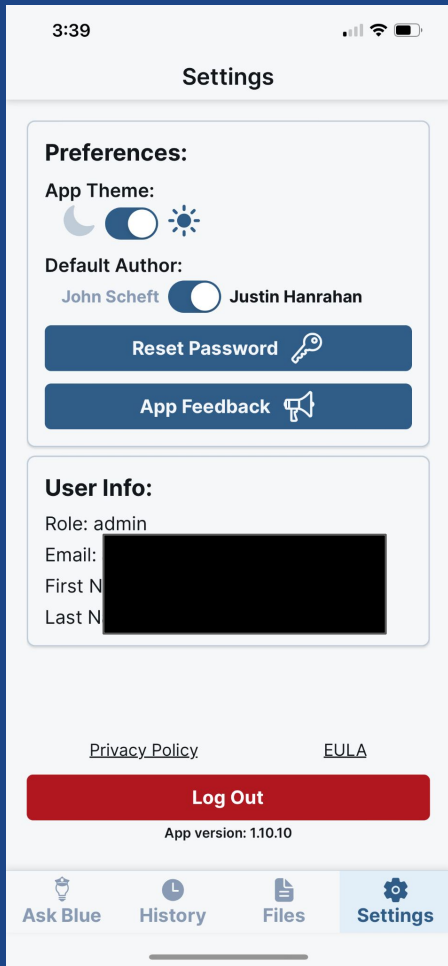
# File Viewer

1. Tap the “Files” icon to see all Files uploaded to Blue by category.
2. Search for a particular filename. Tap “View” to open the file.
3. Open the particular file and view. If it is a form, you can fill it out as well.

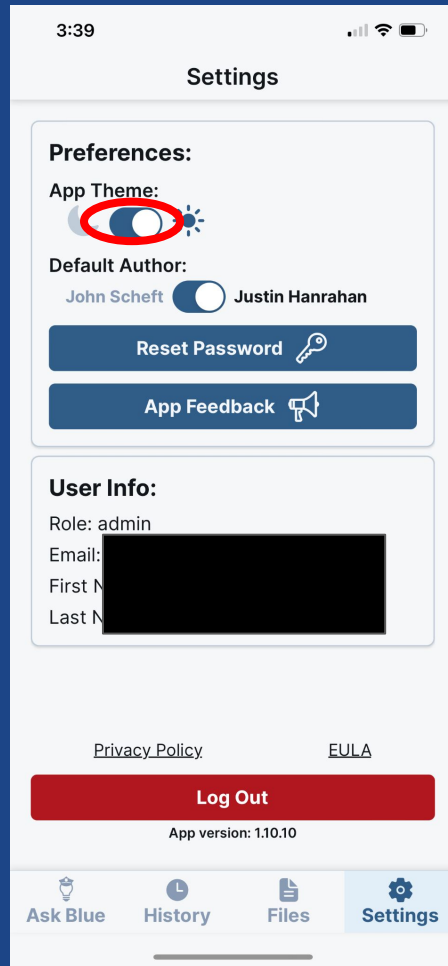


# Settings

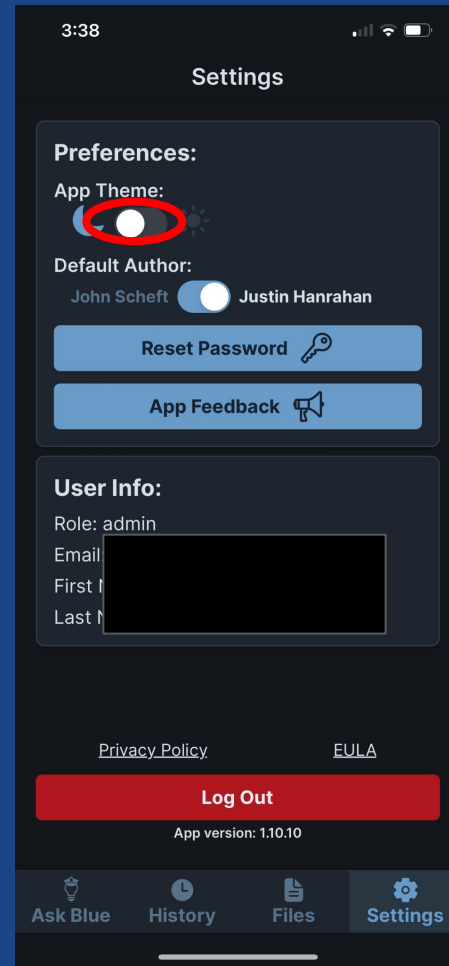
1. Tap the “Settings” icon to see user settings.
2. Adjust author preferences and night/dark mode.
3. Change your password and leave anonymous feedback.



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## Light / Dark Mode

1. Tap the “Settings” icon to see user settings.
2. Tap the “App Theme” button.
3. Toggle between light and dark mode.

# Troubleshooting and Information

1. If you're having issues, please ensure your iOS/Android version and Blue app version are the latest available. If you're still encountering issues, please email [amit@bluevoice.io](mailto:amit@bluevoice.io) for assistance.